

## DEBTOR EDUCATION – PHONE INSTRUCTIONS

### OVERVIEW

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You may complete your debtor education requirement entirely by telephone. The BKcourse toll free phone number is 1-877-252-6877.

It is recommended that you complete this course using a land line phone. If you are calling from a cell phone, you could get disconnected and have to repeat the chapter you were taking when the call was lost. If your call is disconnected for any reason during the course, you will have to call back during business hours and speak with customer service to resume the course.

The course will take approximately 2 hours to complete. There are 9 sections. You will have to complete each section before proceeding to the next one. At the end of each section, you will be given a code. You will need to enter this code to advance to the next section. Please have a pen and paper available to record these codes.

You may download a copy of the course materials at our website, [http://www.bkcourse.com/phone\\_workbook.pdf](http://www.bkcourse.com/phone_workbook.pdf). If you do not have access to a computer and would like a copy of the materials, please contact us.

At the end of the course, you must provide your personal information in order to receive your certificate. Please have the following information ready: name, address, daytime phone number, bankruptcy case number, judicial district, attorney name, and attorney email address.

At this time, you will also receive instructions for completing the course survey. As long as you complete the entire course and the survey, you will receive the Certificate of Completion. Your payment must be received before the certificate will be issued.

### PURCHASE THE COURSE

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There are 2 options for starting the telephone course:

- Purchase the course on-line at [www.bkcourse.com](http://www.bkcourse.com). After completing the registration process, you will receive instructions for accessing the telephone course.
- Call BKcourse at 1-877-252-6877 and dial extension 555 to start the course. You will be contacted the next business day to complete your registration, course survey, and arrange payment for the course fee.

### COMPLETE COURSE

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If you have any questions about the course or need assistance, please contact Bkcourse at 1-877-252-6877 ext 277 or [info@bkcourse.com](mailto:info@bkcourse.com).